

Date:

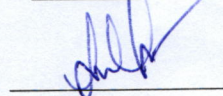
Bid Evaluation Report						
Maintenance & Support Services Of HP Servers.						
1	Name of Procuring Agency	Sindh Bank Ltd.				
2	Tender Reference No.	SNDB/COK/ADMIN/TD/1346/2023				
3	Tender Description	Maintenance & Support Services Of HP Servers .				
4	Method of Procurement	Single Stage One Envelop Bidding Procedure				
5	Tender Published	SPPRA NIT ID: Express Tribune, Sindh Express, Daily Express (07/09/2023)				
6	Total Bid Documents Sold	01				
7	Total Bids Received	01				
8	Technical Bid Opening Date	12/10/2023 Time: 1145 Hours				
9	Financial Bid Opening Date	12/10/2023 Time: 1145 Hours				
10	No of Bid Technically Qualified	01				
11	Bid(s) Rejected	0				
S. No.	Name of Company	Cost Offered by Bidder US\$	Ranking in Terms of Cost	Comparison with Estimated Cost 6,522 US\$	Reason for Acceptance/ Rejection	Remarks
0	1	2	3	4	5	6
1	M/s Jaffer Business System Pvt Ltd	1,499.80*5=7,499 US\$	Lowest Qualified Bidder.	-977 US\$ Above with the estimated cost	Accepted Being the Most Advantageous Bid	

Note: Accordingly, going through the Technical/Financial evaluation criteria laid down in the tender document, M/s Jaffer Business System Pvt Ltd is the most advantageous bid and hence recommended for Maintenance & Support Services Of HP Servers.

Members – Procurement Committee

(Mr. Dilshad Hussain Khan) Chief Financial Officer – EVP – Chairperson

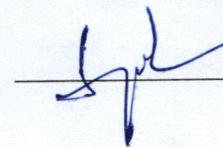
Signature



(Mr. Arshad Abbas Soomro) Head of Administration-SVP-Member

on Leave

(Mr. Syed Muhammad Aqeel) Chief Manager, IDBL, KHI –AVP – Member

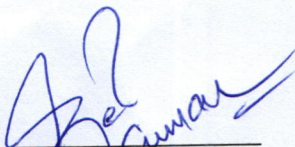


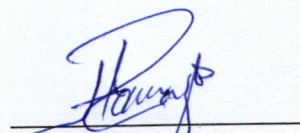
M/S Jaffer Business.

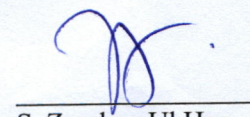
2.4.1 Eligibility Criteria

SNDB shall evaluate proposals using the following eligibility criteria.

S. No.	Requisite	*Evidence required to be attached	Compliance / Proof	
1	Minimum 03 Years in business in the relevant field	Letter of Incorporation / Company Registration Letter / Letter or Declaration of Commencement of Business / NTN. (attach as Annexure "1")	Yes ✓	No
2	Turn Over in last 3 Years should be at least 5 million	Audit Report / Tax Return (attach as Annexure "2")	Yes ✓	No
3	Registration with Income Tax and Sales Tax	NTN & GST Certificates (attach as Annexure "3")	Yes ✓	No
4	Offices in minimum 3 major cities i.e. Karachi, Lahore & Islamabad	Complete address along with PTCL landline numbers (attach as Annexure "4")	Yes ✓	No
5	Company must be Tier 1 partner of the Dell equipment manufacturer	Attach Certificate from Principal (Attach as Annexure "5")	Yes ✓	No
6	Company must provide SLA(Service Level Agreement) of at least one bank (other than Sindh Bank) in Pakistan	Attach Service Level Agreement (Attach as Annexure "6")	Yes ✓	No
Qualified / Disqualified				


Syed Khurram Waheed
OG-I / IT Div


Hasan Raza
Finance Div


S. Zeeshan Ul Haq
IT Div

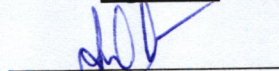
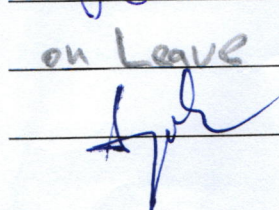
Member – Procurement Committee.

(Mr Dilshad Hussain Khan) Chief Financial Officer – EVP- Chairperson

(Arshad Abbas Soomro) Head of Administration – SVP- Member

(Mr Syed Muhammad Aqeel) Chief Manager , IDBL , KHI , AVP- Member

Signature


on Leave


SIGNATURE MEMBERS PC-ADMIN

Head - Fin Div. _____

Head - Admin Div. _____

Member-IDBL. _____

Date: _____

SCOPE WORK / TECHNICAL SPECIFICATION

Maintenance and Support Services of HP Servers at Sindh Bank Primary Site Karachi and Sindh Bank DR Site Lahore

Sindh Bank desires to engage partners of the HP equipment manufacturers to provide maintenance and support (including Parts & Labour) for 5 HP servers installed at Sindh Bank Karachi and Lahore data centres, as per the details given in this document and specification mentioned below.

S. No.	Server Model	Serial No
1	HP Proliant DL 380 Gen10	SGH07TR45
2	HP Proliant DL 380 Gen10	SGH07TR47
3	HP Proliant DL 380 Gen10	SGH07TR49
4	HP Proliant DL 360 Gen10	SGH07TR3R
5	HP Proliant DL 360 Gen10	SGH07TR3T

The maintenance contract will be for one year period, and subsequently can be extended for further three years on mutual consent.

Vendor shall perform the obligations, both in Lahore and in Karachi, at its own cost including parts, labour, transport, insurance etc.

While attending to any complaint vendor will perform associated services at the premises of the Sindh Bank, however, in case of some major defects, replacement of the same must be provided at the site and hardware may be taken to vendor workshop/location for rectification.

With respect to defective, mal-functioning, non-functioning or other problems related to systems vendor must has 24X7 support. This is 24 hours a day, seven days a week including public holidays with 4-6 hours resolution time at Sindh Bank's locations.

Vendor shall ensure that only genuine / approved parts of Manufacturer are being used during any replacement. Vendor will provide backup equipment in order to keep the system up and running.

Maintenance will include One (1) Quarterly Preventive Maintenance of Equipment.

Sindh Bank will impose a penalty on vendor; if vendor is unable to resolve the prescribed hardware issue within the given timelines as agreed, which can be on per day basis of PAK Rupees 5,000/- (Five Thousands Rupees) and will be double (Ten Thousand Rupees) after five days.

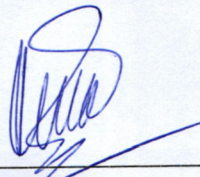
The payment may be made in advance on quarterly basis and shall be made in PAK rupees.

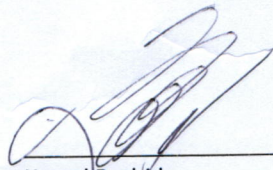
Note

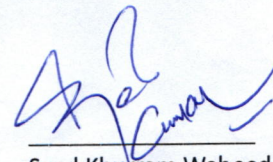
This is a Single Stage one envelop procedure, therefore 1st lowest bid will be evaluated first. If the 1st lowest bidder is disqualified in evaluation criteria or technical criteria, then next lowest bid will be evaluated.

Similarly if 2nd bidder is disqualified, then 3rd lowest bidder will be evaluated and so on.

On qualification of a bidder during this process no further evaluation will be done.


Faraz Ahmed
Admin Div


Kamal Rashid
Operation CPU Div


Syed Khuram Waheed
IT Div

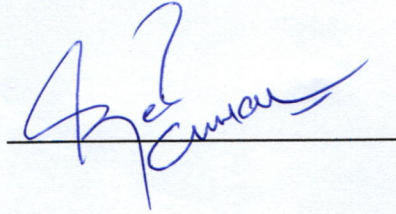
Date:

Subject: Certificate Compliance of SPPRA Rule 48 TENDER REF NO. SNDB / ADMIN / TD / 1346 / 2023

This is to certify that as only one bid was received against the tender, so Rule 48 has been complied with detail as follows.

Market Price	Current Tender Price
9,800 US\$	7,499 US\$

Syed Khurram Waheed OG-I I.T / Division



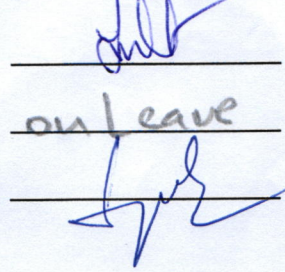
Members – Procurement Committee

(Mr. Dilshad Hussain Khan) chief Financial Officer – EVP – Chairperson

(Arshad Abbas Soomro) Head of Administration – SVP – Member

(Mr. Syed Muhammad Aqeel) Chief Manager, IDBL, KHI-AVP-Member

Signature



on leave

ATTENDANCE SHEET
 BID OPENING -

HP Servers

FOR SELECTION OF Maintenance & Support Service of ...

Date: 12-10-23

S.No	Company Name	Name of Company Representative	Contact No.	Company Address	Signature
01	Tattler Business System (Pvt) Ltd.	Halid Halid Duran	0345 8261826	PECHS Block 6 33 A Citi Tower Shahrane Faisal.	Halid

Signature –Procurement Committee Members

Head of Administration

on leave

Chief Financial Officer

[Signature]

Chief Manager (IDBL)

[Signature]

MINUTES OF THE OPENING OF THE TENDER (TECHNICAL /FINANCIAL PHASE)

TYPE OF PROCUREMENT

ADMIN / IT / CONSULTANT / MEDIA

TENDER NAME

Maintenance & Support Service of HP Servers

TYPE OF TENDER

SINGLE STAGE-ONE ENVELOPE / SINGLE STAGE-TWO ENVELOPE / TWO STAGE / TWO STAGE-TWO ENVELOPE

OPENING DATE

12/10/23

OPENING TIME

1145 Hrs.

ATTENDANCE (MEMBER PC)

NAME

NAME

NAME

NAME

NAME

FIRM

BID OFFERED

ATTENDANCE (REPS. OF BIDDERS)

NAME

NAME

NAME

NAME

NAME

TOTAL BIDS ACCEPTED FOR EVALUATION

TOTAL BIDS REJECTED

REMARKS

1) Gartner Business System (Pvt) Ltd. US\$ 7,499/-

/ / /

1

SIGNATURE MEMBERS PC-ADMIN

Head - Fin Div. [Signature]

Head - Admin Div. [Signature]

Member-IOBL [Signature]

Date: [Signature]

Head - Fin Div. _____

Head - Admin Div. _____

Member-IDBL. _____

Date: _____

4 FINANCIAL PROPOSAL

PRICE SCHEDULE

(Applicable for the year 2023-2024)

Name of Bidder Taffer Business Systems Pvt Ltd.

S.No	Item	Unit Cost	Quantity	*Total Amount
01	Maintenance & Support Services of HP Servers	USD 1,499.80	5	USD 7,499.00
	*Total Amount			USD 7,499.00

* This amount will be considered as only the "Bid Offered". Whereas be apprised that the successful bidder will be the one whose "Evaluated Bid" is the lowest. (For further clarification refer Note 6. below)

Note

1. In case of over writing/cutting/use of Blanco is found in the Financial Bid document, the bid will be taken as null & void however if the figures are readable and are also duly signed only then, bid will be accepted.
2. The cost must include all applicable taxes, stamp duty (as applicable under Stamp Act 1989) duly stamped on the contract agreement, installation, commissioning, transportation and labour charges.
3. No advance payment for the supply of equipment will be made, bills are only be processed for necessary payment on receipt of certificate of delivery/satisfaction from the concerned officer.
4. **Calculation of bid security. 5% of the *(Total Amount)** will be submitted with the tender document as bid security in shape of Pay Order/Demand Draft /Bank Guarantee in favour of Sindh Bank Ltd.
5. Lowest Evaluated Bidder is going to be the criteria for award of contract rather than considering the lowest bid offered, encompassing the lowest whole sum cost which the Procuring Agency has to pay for the services/items during contract period. SPPRA Rule 49 may please be referred.
6. The tender will be considered cancelled if the contract agreement/performance security after due signature are not submitted with Admin Office after 5 days of completion of bid evaluation report hoisting period (3 days) on SPPRA website.
7. In case the lowest bid offered is the same in the single stage one envelope procedure between two or more bidders, the successful bidder will be the one who has the highest turnover for the last three years.
8. Pre Bid Meeting will be conducted at Sindh Bank Ltd, Head Office, Basement - 2, Federation House, Abdullah Shah Ghazi Road, Clifton, Karachi within a week time before the opening of tender to further clarify the assignment/scope of work given in tender documents and at the same time, queries will be addressed if any by the interested bidder.
9. Payment will be made in Pak Rupee.
10. The vendor will submit a commercial invoice in USD / Pak Rupee along with an exchange rate sheet of SBP. Payment will be made in Pak Rupee SBP notified exchange rate as on the date of invoice

We, hereby accept all the terms and conditions as given above.

Atalid Qureshi Sales Account Manager

(Signature of bidder with name, Designation and Company Seal)

Dated: 12/08/23

