

# **SINDH PUBLIC PROCUREMENT REGULATORY AUTHORITY**

## **CONTRACT EVALUATION FORM**

### **TO BE FILLED IN BY ALL PROCURING AGENCIES FOR PUBLIC CONTRACTS OF WORKS, SERVICES & GOODS**

- Sindh Bank Limited
- 1) NAME OF THE ORGANIZATION / DEPTT. \_\_\_\_\_
- 2) PROVINCIAL / LOCAL GOVT./ OTHER \_\_\_\_\_
- 3) TITLE OF CONTRACT \_\_\_\_\_
- 4) TENDER NUMBER \_\_\_\_\_
- 5) BRIEF DESCRIPTION OF CONTRACT \_\_\_\_\_
- 6) FORUM THAT APPROVED THE SCHEME \_\_\_\_\_
- 7) TENDER ESTIMATED VALUE \_\_\_\_\_
- 8) ENGINEER'S ESTIMATE \_\_\_\_\_  
(For civil works only)
- 9) ESTIMATED COMPLETION PERIOD (AS PER CONTRACT) \_\_\_\_\_ 1 Year
- 10) TENDER OPENED ON (DATE & TIME) \_\_\_\_\_ 03/02/2023 at 1145 Hrs.
- 11) NUMBER OF TENDER DOCUMENTS SOLD \_\_\_\_\_ 02  
(Attach list of buyers)
- 12) NUMBER OF BIDS RECEIVED \_\_\_\_\_ 01
- 13) NUMBER OF BIDDERS PRESENT AT THE TIME OF OPENING OF BIDS \_\_\_\_\_ 01
- 14) BID EVALUATION REPORT \_\_\_\_\_ 15/05/2023  
(Enclose a copy)
- 15) NAME AND ADDRESS OF THE SUCCESSFUL BIDDER \_\_\_\_\_  
M/s. MIF Solution (Pvt.) Ltd. Add: 14/1, 2nd Floor,  
World Business Center DHA -Phase I, Karachi.
- 16) CONTRACT AWARD PRICE \_\_\_\_\_ Rs. 3,120,000/-
- 17) RANKING OF SUCCESSFUL BIDDER IN EVALUATION REPORT \_\_\_\_\_  
(i.e. 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> EVALUATION BID). 1. M/s. MIF Solution (Pvt.) Ltd.
- 18) METHOD OF PROCUREMENT USED : - (Tick one)
- a) SINGLE STAGE – ONE ENVELOPE PROCEDURE \_\_\_\_\_ ☒ Domestic/ Local
- b) SINGLE STAGE – TWO ENVELOPE PROCEDURE \_\_\_\_\_ ☐
- c) TWO STAGE BIDDING PROCEDURE \_\_\_\_\_ ☐
- d) TWO STAGE – TWO ENVELOPE BIDDING PROCEDURE \_\_\_\_\_ ☐

PLEASE SPECIFY IF ANY OTHER METHOD OF PROCUREMENT WAS ADOPTED i.e.  
EMERGENCY, DIRECT CONTRACTING ETC. WITH BRIEF REASONS:



19) APPROVING AUTHORITY FOR AWARD OF CONTRACT Contract Authority

20) WHETHER THE PROCUREMENT WAS INCLUDED IN ANNUAL PROCUREMENT PLAN?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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21) ADVERTISEMENT :

i) SPPRA Website  
(If yes, give date and SPPRA Identification No.)

Yes	SPPRA NIT T00531-22-0024 (17/01/2023)
No	

ii) News Papers  
(If yes, give names of newspapers and dates)

Yes	Express Tribune (English) , Daily Express (Urdu), Sobh (Sindhi) - (17/01/2023)
No	

22) NATURE OF CONTRACT

Domestic/ Local	<input checked="" type="checkbox"/>	Int.	<input type="checkbox"/>
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23) WHETHER QUALIFICATION CRITERIA  
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?  
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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24) WHETHER BID EVALUATION CRITERIA  
WAS INCLUDED IN BIDDING / TENDER DOCUMENTS?  
(If yes, enclose a copy)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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25) WHETHER APPROVAL OF COMPETENT AUTHORITY WAS OBTAINED FOR USING A  
METHOD OTHER THAN OPEN COMPETITIVE BIDDING?

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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26) WAS BID SECURITY OBTAINED FROM ALL THE BIDDERS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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27) WHETHER THE SUCCESSFUL BID WAS LOWEST EVALUATED  
BID / BEST EVALUATED BID (in case of Consultancies)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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28) WHETHER THE SUCCESSFUL BIDDER WAS TECHNICALLY  
COMPLIANT?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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29) WHETHER NAMES OF THE BIDDERS AND THEIR QUOTED PRICES WERE READ OUT AT  
THE TIME OF OPENING OF BIDS?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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30) WHETHER EVALUATION REPORT GIVEN TO BIDDERS BEFORE THE AWARD OF  
CONTRACT?  
(Attach copy of the bid evaluation report)

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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31) ANY COMPLAINTS RECEIVED  
(If yes, result thereof)

Yes	
No	No

32) ANY DEVIATION FROM SPECIFICATIONS GIVEN IN THE TENDER NOTICE / DOCUMENTS  
(If yes, give details)

Yes	
No	No

33) WAS THE EXTENSION MADE IN RESPONSE TIME?  
(If yes, give reasons)

Yes	
No	No

34) DEVIATION FROM QUALIFICATION CRITERIA  
(If yes, give detailed reasons.)

Yes	
No	No

35) WAS IT ASSURED BY THE PROCURING AGENCY THAT THE SELECTED FIRM IS NOT  
BLACK LISTED?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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36) WAS A VISIT MADE BY ANY OFFICER/OFFICIAL OF THE PROCURING AGENCY TO THE  
SUPPLIER'S PREMISES IN CONNECTION WITH THE PROCUREMENT? IF SO, DETAILS TO  
BE ASCERTAINED REGARDING FINANCING OF VISIT, IF ABROAD:  
(If yes, enclose a copy)

Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
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37) WERE PROPER SAFEGUARDS PROVIDED ON MOBILIZATION ADVANCE PAYMENT IN  
THE CONTRACT (BANK GUARANTEE ETC.)?

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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38) SPECIAL CONDITIONS, IF ANY  
(If yes, give Brief Description)

Yes	
No	No

Signature & Official Stamp of  
Authorized Officer

Muhammad Ameer Jabbal  
Incharge Procurement  
Sindh Bank Ltd  
Head Office

31/05/2022

**FOR OFFICE USE ONLY**

**SPPRA, Block. No.8, Sindh Secretariat No.4-A, Court Road, Karachi**

**Tele: 921-9205356; 021-9205369 & Fax: 021-9206291**

Print

Save

Reset



## BUYER LIST

### Supply & Installation of Packet Note Binding & Packet Not Counting Machine (1292)

S.NO	COMPANY NAME	TENDER FEE	PST	TOTAL	PAY ORDER NO	NAME OF BANK
01	SeeSam Solution (Pvt.) Ltd.	300	39	339	10264020	Bank Al Habib Limited
02	MIF Solution (Pvt) Ltd.	300	39	339	16409516	Habib Metropolitan Bank Ltd.
<b>Grand Total</b>				<b>678/-</b>		

## Letter of Acceptance

Date: 16/05/2023

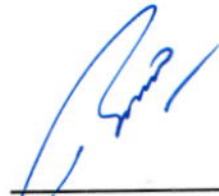
To: M/s. MIF Solutions (Pvt) Ltd & Address: 14/1, 2<sup>nd</sup> Floor, World Trade Centre, DHA Phase 1, Karachi

Subject: Supply & Installation of Packet Note Binding & Packet Note Counting Machines

Notification of Award of Contract No: SNDB/COK/ADMIN/TD/1292/2023

This is to notify you that your Bid dated 3/2/23 for execution of then & SNDB/COK/ADMIN/TD/1292/2023 for the accepted contract amount of the equivalent of (Rs.3,120,000/- & Rupees: Three Million One Hundred Twenty Thousand Only) as corrected and modified in accordance with instructions to bidders is hereby accepted by our agency.

You are requested to furnish the Performance Security within 28 days in accordance with the conditions of Contract, using for that purpose the Performance Security Form included in the bidding document and sign the contact agreement attached herewith within stipulated time mentioned above.



Arshad Abbas Soomro  
Head of Administration  
Sindh Bank Ltd

## CERTIFICATE

This is to certify that no complaint has been received in related  
to Supply & Installation of Packet Note Binding & Packet Note

Counting Machines having Reference No.

SNDB/COK/ADMIN/TD/1292/2023 having SPPRA ID No:



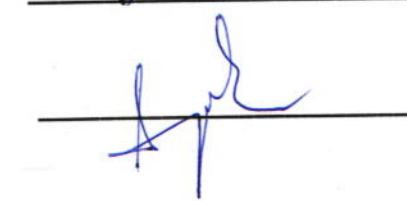
TOO531-22-0024

### Members Signature- Procurement Committee

Arshad Abbas Soomro  
Head of Administration

Dilshad Hussain Khan  
Chief Financial Officer

Syed Muhammad Aqeel  
Chief Manager, IDBL Karachi





MIF SOLUTIONS

## INTEGRITY PACT

Contract Number: 1319

Dated: 31/05/2023

Contract Value: Rs. ~~1,666,995~~ / Rs. 3,12,000/-

Contract Title: Supply of PACKET NOTE BINDING & PACKET NOTE COVERTING MACHINE

Declaration of Fees, Commissions and Brokerage etc. Payable by the Suppliers of Services Pursuant To Rule 89 Sindh Public Procurement Rules Act, 2010

M/s. MIF Solutions hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (Gos) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (Gos) through any corrupt business practice.

Without limiting the generality of the foregoing, M/s. MIF Solutions represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from Gos, except that which has been expressly declared pursuant hereto.

M/s. MIF Solutions certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with Gos and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty. M/s. MIF Solutions accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to Gos under any law, contract or other instrument, be voidable at the option of Gos.

Notwithstanding any rights and remedies exercised by Gos in this regard, M/s. MIF Solutions agrees to indemnify Gos for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to Gos in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by, as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from Gos.

For and On Behalf of

MIF Solutions Private Limited

Signature: Arsalan Bin Mehboob

Name: Arsalan Bin Mehboob



For and On Behalf Of

Sindh Bank Limited

Signature: Ather Iqbal

Name: Ather Iqbal



AVP-1 / Incharge Procurement

MIF SOLUTIONS (PVT) LTD

14/1, 2nd Floor, World Business Centre, DHA-Phase 1, Karachi, Pakistan

T: +92 (021) 35894470-2 F: +92 (021) 35894469 E: info@mifsolutions.com.pk www.mifsolutions.com.pk

### 3 SCOPE OF WORK / TECHNICAL SPECIFICATION

Sindh Bank Limited (SNDB) requires Supply & Installation of Packet Note Binding & Packet Note Counting Machines duly (SBP Approved) for its branches located all over Pakistan on need basis.

S.No.	Description	Specification
1.	Packet Note Counting Machine X 10 Quantity (If Required)	<ul style="list-style-type: none"> <li>▪ Counting Speed: 3 Sec / 100 Notes</li> <li>▪ Accumulation: Counting and Accumulation Counter Display</li> <li>▪ Batch Capacity: Digits LED Display</li> <li>▪ Hopper Capacity: 200 sheet Max</li> <li>▪ Display: Dual Display</li> <li>▪ Five Mode: Add, Check, Batch, Count, Clear</li> <li>▪ Countable Size Note: 45 x 100 ~ 130 x 240 (mm)</li> <li>▪ Dual Display: 360 rotatable LED Screen</li> </ul>
2.	Packet Note Binding Machine X 10 Quantity	<ul style="list-style-type: none"> <li>▪ Binding Speed: 2.0 Sec per bundle</li> <li>▪ Tape Size: 30 mm width x 120meter</li> <li>▪ Tape Material: White Paper Tape</li> <li>▪ LCD Liquid Crystal Display</li> <li>▪ Digital Binding Counter</li> <li>▪ Controlled by Microcomputer</li> <li>▪ Hot-press binding</li> <li>▪ The position of binding paper tape is adjustable with two ends to bundle</li> <li>▪ Strong anti-jamming ability</li> <li>▪ Diagnosis and Error Code Display Rapid heating up, Start-up to Work without pre-heating</li> <li>▪ Binding position of paper tape is adjustable from 10-83mm</li> </ul>

**NOTE:**

1. This is a Single Stage one envelop procedure, therefore 1st lowest bid will be evaluated first and the bidder must provide a demo unit immediately (within two working days) for necessary inspection/verification of the above specifications. If the 1st lowest bidder is disqualified in inspection/verification phase, then next lowest bid will be called upon for evaluation/technical inspection demo.  
Similarly if 2nd bidder is disqualified, then 3rd lowest bidder will be evaluated and so on.  
On qualification of a bidder during this process no further evaluation will be done.
2. If the company qualifies the eligibility criteria than it will be required to produce the equipment along with all relevant brochures at its location on the date and time as will be intimated by the bank for necessary inspection/verification. The site inspection phase will be checked as per the performa attached as Annexure N.



SNDB/COK/ADMIN/TD/1292/2023

Dated: 31/05/2023

M/s. MIF Solution (Pvt.) Ltd.  
14/1, 2nd Floor, World Business  
Center DHA Phase -I, Karachi.

**Subject: Contract Award - Supply & Installation of Packet Note Binding &  
Packet Not Counting Machine**

Dear Sir,

The management of Sindh Bank Limited is pleased to award the subject contract to M/s. MIF Solution (Pvt.) Ltd. in accordance with terms and conditions mentioned in our tender dated 17/01/2023.

Please acknowledge.

Sincerely,

For & behalf of Sindh Bank Limited,



**Arshad Abbas Soomro**  
Head of Administration Division & Chief Security Officer



590376



E-STAMP



حکومت سندھ



NBP-0009-2305240002389507

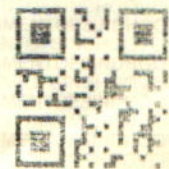
GoS-KHI-24929B6BB3F9523B

Non-Judicial

Rs 10,920/-

Description	: Contract - 15(a)
Principal	: Sindh Bank Limited [36540087]
Contractor	: MIF SOLUTIONS (PVT) LTD [42277566]
Applicant	: Arsalan Bin Mehboob [42501-3993620-7]
Stamp Duty Paid by	: MIF SOLUTIONS (PVT) LTD [42277566]
Issue Date	: 24-May-2023, 10:31:09 AM
Paid Through Challan	: 20239EECDEB97312
Amount in Words	: Ten Thousand Nine Hundred and Twenty Rupees Only

Please Write Below This Line







**E-STAMP**

CONTINUATION SHEET

Government of Sindh





The terms and conditions are as follows:

**1. Terms & Conditions:**

- a. All terms and conditions of the tender document will remain part of this agreement.
- b. A prior notice of 10 days will be given for the supply and installation of requisite supplies and it will be expected within 05 days, the said supplies will be made available at the site.
- c. The Supplier shall supply the said goods as per specifications of the tender within 10 days from the date of issue of Purchase Order by the Bank.
- d. A fine of Rs 500/- per day will be charged, if even after 10 days of issuance of Purchase order, the supplies are not provided, installed and made operational till the requisite is completed.
- e. In the event of the default on the part of the Supplier, in the performance of any condition of the contract/tender or delay in supply of the items even after a lapse of 10 days of the issuance of the purchase order, it shall be lawful for the Bank to forfeit the performance security and cancel the whole part of the supply order or cancel the contract. Decision of the Bank will be final and will be legal binding on the Supplier.
- f. Supplier agrees to maintain adequate inventory of the parts so that the replacement is available within 24 hours, if any fault arises in the goods supplied during the warranty period. In case the effected part is not available, then the Supplier will provide the backup of the same product/item or better till the resolution of the fault is met, without any extra cost to the Bank.
- g. The Supplier also undertakes to bear all kind of taxes i.e. Stamp duty/ Services Charges/Professional Tax / Sales Tax Invoice, Income Tax, Zila / Octroi Tax (if any) and all other incidental charges etc., up to the place of destination.
- h. The Bank reserves the right to test/check the goods to ensure that it is provided as per specification in the tender document. For any discrepancies, at the time of supply or later, the Bank reserve the right to forfeit full performance security and cancel the tender and initiate the process for blacklisting of the Supplier. The decision of the Bank shall be final and binding upon the Supplier.
- a. Delivery will be made by the Supplier at different locations prescribed by the Bank with satisfactory letter from concerned area manager of the bank.
- i. The cost must include all applicable taxes, installation, labour including delivery charges upto the branches of the Bank on countrywide locations.
- j. Supplier binds/undertakes that in case of any observation arising in respect of quality/performance of the goods within the warranty period, the supplier will be liable to address it at his own cost within 24 hours. Non-compliance of the same will result into initiation of a case against the company for non-commitment and forfeiting of performance security or any other action as deemed necessary.
- k. Any notice, request or consent required or permitted to be given or made pursuant to this agreement shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the given address.
- l. A party may change its address for notice by giving a notice to the other Party in writing of such change.
- m. The contractor will not assign the job to anyone, except prior written permission from the bank.
- n. This agreement is valid for a period of one year commencing from 31/05/2023 to 31/05/2024 and may be extended till the supply of all tender items.







**ANIL RAJPUT STAMP VENDOR**  
 Lic # 05, Shop # 113, New Ruby Centre,  
 Talpur Road, Boulton Market, Karachi  
 Sr. NO. \_\_\_\_\_  
 DATE \_\_\_\_\_  
 ISSUED TO WITH ADDRESS MR. SYED MAHMOOD ALI RIZVI  
 THROUGH WITH ADDRESS MR. ADVOCATE HC/1246  
 PURPOSE \_\_\_\_\_  
 VALUE RS. \_\_\_\_\_ ATTACHED \_\_\_\_\_  
 STAMP VENDOR SIGNATURE \_\_\_\_\_  
 (NOT USE FOR FREE WILL & DIVORCE PURPOSE)  
 Vendor Not Responsible For Fake Documents

170842

18 APR 2023

SUPERINTENDENT  
 Stamp Office, City Court  
 Karachi

### Agreement for Supply & Installation of Packet Note Binding & Packet Note Counting Machines

This Agreement is entered into at Karachi  
 on this the 31 day of May, 2023

BETWEEN



M/s. MIF Solutions (Pvt) Ltd having its principal place of business at 14/1, 2<sup>nd</sup> Floor, World Business Centre, DHA Phase 1, Karachi (hereinafter referred to as "Supplier", which expression shall be deemed to mean and include its successors-in-interest and assigns) of the First Part;

AND

SINDH BANK LIMITED, a banking company incorporated under the laws of Pakistan and having its Head office at 3<sup>rd</sup> Floor, Federation House, Abdullah Shah Ghazi Road, Clifton, Karachi-75600, Pakistan. (Hereinafter referred to as "THE BANK", which expression shall be deemed to mean and include its successors-in-interest and assigns) of the Second Part.

#### WHEREAS:

"THE BANK" intends to acquire the services of "Supplier" for Supply & installation of Packet Note Binding & Packet Note Counting Machines for its Branches and Supplier agrees to provide the services to the bank, as per tender opening date 03-02-2023, along with Total Price Schedule mentioned in Financial Proposal i.e. Rs.3,120,000/-. The tentative quantity of 10 each of Packet Note Binding & Packet Note Counting Machines for branches may vary as per the schedule and accordingly Sindh Bank will not be responsible if the quantity is decreased. In this context no claim will be entertained.





2. Warranty-The warranty of the goods is One year comprehensive onsite from the date of delivery. Please also refer Point No.15 of financial proposal of tender document.

3. Payment Schedule:

- a. 100 % of the total amount for the Supply & Installation of Packet Note Binding & Packet Note Counting Machines will be paid within one month of invoice submission by the supplier.
- b. If the obligation of warranty period are not met or delayed, the repair etc. requirement on this account will be carried out by the bank & the billed amount will be deducted from the performance security/ upcoming payment due to supplier. Risk & subsequent cost to this effect if any will be liability of the vendor and any subsequent expenses on the equipment will also be borne by the supplier.

4. Performance Guarantee:-

As per SPPRA Rule 39, the performance security can only be submitted in shape of Pay Order/ Demand Draft/ Bank Guarantee. If bank guarantee is to be submitted as performance security, then Annexure "C" is mandatory to be used as format for performance security 5% of the total tender amount of will be retained by the Bank as "Performance Security" and will be returned to the supplier after 90 days of supply of complete tender items, including satisfactory confirmation by the branch managers, where the items have been supplied.

5. Authorized Representative: -Any action required or permitted to be taken, and any document required or permitted to be executed under this agreement by the Bank or the Supplier may be taken or executed by the officials.

6. Termination of Agreement by the Bank:

- a. If the Supplier, in the judgment of the Bank has engaged in corrupt or fraudulent practices in competing for or in executing the Agreement.
- b. If, as the result of Force Majeure, the Supplier is unable to perform a material portion of the Services for a period of not less than thirty (30) days; and
- c. If the Bank, in its sole discretion and for any reason whatsoever, decided to terminate this Agreement.
- d. If two (2) unsatisfactory letters/warnings are issued by the Bank for unsatisfactory performance by the supplier.

7. Good Faith:-The Parties undertake to act in good faith with respect to each other's rights under this agreement and to adopt all reasonable measures to ensure the realization of the objectives of this agreement.

8. Settlement of Disputes:

- a. The Parties agree that the avoidance or early resolution of disputes is crucial for a smooth execution of the Agreement and the success of the assignment. The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with the Agreement or its interpretation.
- b. If Parties fail to amicably settle any dispute arising out of or in connection with the Agreement within (10) days of commencement of such informal negotiations, the dispute shall first complaint redressal committee of the bank and if parties could not reached at amicable situation, then the matter will be referred to the grievance committee of Bank and if matter could not be resolved the matter will be referred for arbitration of two arbitrators, one to be appointed by each party, in accordance with the Arbitration Act, 1940. Venue of arbitration shall be Karachi, Pakistan and proceedings of arbitration shall be conducted in English.

8. Conflict of Interest:-The Supplier shall hold the Bank's interests paramount, without any consideration for future work, and strictly avoid conflict with other assignments or their own corporate interests.

9. Confidentiality- Except with the prior written consent of the Bank, the supplier and the Personnel shall not at any time communicate to any person or entity and confidential information acquired in the course of the Services, nor shall the supplier and the Personnel make public the recommendations formulated in the course of, or as a result of, the Services.





## 10. INDEMNIFICATION.

Supplier (the "Indemnifier") agrees that it shall indemnify, defend, and hold harmless the SNDB and its parent, subsidiaries, affiliates, successors, and assigns and their respective directors, officers, employees and agents (collectively, the "Indemnities") from and against any and all liabilities, claims, suits, actions, demands, settlements, losses, judgments, costs, damages and expenses (including, without limitation, reasonable attorneys', accountants' and experts' fees) arising out of or resulting from, in whole or in part: (i) any act, error or omission, whether intentional or unintentional, by the Indemnifier or its officers, directors, employees, or sub-administrators, related to or arising out of the business covered by this Agreement, or (ii) an actual or alleged breach by the Indemnifier of any of its representations, warranties or covenants contained in this Agreement (including, without limitation, any failure of Indemnifier to comply with applicable local, state, provincial or federal regulations concerning Indemnifier's performance under this Agreement).

This Article shall survive termination of this Agreement.

## 11. ACCESS TO REGULATOR

Supplier and SNDB agree to provide State Bank of Pakistan necessary access to the documentation and accounting records in relation to the Supply & Installation of Packet Note Binding & Packet Note Counting Machines and right to conduct on – site inspection, if required.

## 12- Anti – Money Laundering.

"Contractors acknowledge that they do not violate any statutory / prudential requirement on anti-money laundering or record keeping procedure as per existing laws / rules and regulations of locals as well as foreign jurisdiction."



### Support Escalation Matrix:

For timely addressing of complaints given support escalation matrix will be utilized/followed:-

LEVEL-1	Name/Designation (support staff)	Mr. Areeb Ur Rehman (Technical Support Coordinator)
First complain if the call is not resolved " <b>within specified response time</b> " (24 hours)	Landline Phone	021-35894470-3
	Email	tech@mifsolutions.com.pk
	Cell	+92 333 2320465
LEVEL-2	Name/Designation (Regional Head/Manager/GM)	Mr. Jawaid Sheikh (Technical Manager)
Second complain, if the call is attended within " <b>Specified Response Time</b> " and not attended / or the problem still unresolved even after complaining at Level-1 (48 hours)	Landline Phone	021-35894470-3
	Email	mjawaid@mifsolutions.com.pk
	Cell	+92 3433147387
LEVEL-3	Name/Designation (CEO of the firm)	Mr. Arsalan Bin Mehboob (General Manager)
Third complain, if the call is attended within " <b>Specified Response Time</b> " and not attended /or the problem still unresolved even after complaining at Level-2	Landline Phone	021-35894470-3
	Email	arsalan@mifsolutions.com.pk
	Cell	+92 333 2066953
Note: Ensure that no column above is left blank		





**Supply & Installation of Packet Note Binding & Packet Note Counting Machines**  
**Bid Evaluation Report**

1	Name of Procuring Agency	Sindh Bank Ltd.
2	Tender Reference No.	SNDB/COK/ADMIN/TD/1292/2023
3	Tender Description	Supply & Installation of Packet Note Binding & Packet Note Counting Machines
4	Method of Procurement	Single Stage One Envelope Bidding Procedure
5	Tender Published & SPPRA S.No.	T00531-22-0024. Express Tribune (English) , Daily Express (Urdu), Sobh (Sindhi) (17/01/2023)
6	Total Bid Documents Sold	01
7	Total Bids Received	01
8	Technical / Financial Bid Opening Date & Time	03/02/2023 at 1145 Hrs
9	No. of bids qualified	01
10	Bid(s) Rejected / Disqualified	00

Details on the above as given below:

S No	Name of Firm or Bidder	Qualified / Disqualified in Technical / Eligibility Inspection/ Mandatory	Cost offered by the Bidder	Ranking in terms of cost	Comparison with Estimated cost (Rs.2,600,000/-)	Reasons for acceptance/ rejection	Remarks
	1	2	3	4	5	6	7
1.	M/s. MIF Solutions (Pvt) Ltd	Qualified	Rs.3,120,000/-	1 <sup>st</sup> Lowest	Rs.520,000/- Above the estimated cost	Accepted as Most Advantageous Bid	Accepted- Award of Contract

Accordingly, going by the Technical/Financial Evaluation criteria laid down in the tender document, **M/s. MIF Solutions (Pvt) Ltd** is the most advantageous bid, hence recommended for Supply & Installation of Packet Note Binding & Packet Note Counting Machines to country wide branches of Sindh Bank Ltd

Members Signature- Procurement Committee

Arsad Abbas Soomro  
 Head Administration

Dilshad Hussain Khan  
 Chief Financial Officer

Syed Muhammad Aqeel  
 Chief Manager, IDBL Karachi

