

## Facilitation regarding Paper Based Clearing Operations in the wake of COVID-19.

For limiting person to person interactions and providing ease of services to the customers to control spread of COVID-19, following services are available at our Branches:

**Direct Cheque Deposit Facility** 

A crossed cheque can be presented by the payee/beneficiary directly to the paying Bank, instead of his own Bank Branch with a request to transfer funds in account by using online channels i.e. funds transfer through RTGS / Over the Counter (OTC) or through Bank's internal online system (in case both payer and the payee are maintaining accounts with Sindh Bank Limited).

Payee of cheque while utilizing above facility will provide IBAN, title of Account, CNIC and mobile number on the back side of cheque for records.

## **Doorstep Cheque Collection Facility**

Collection of cheques from registered address of customer upon request by calling from registered phone number to collect cheque from registered address through courier services.

Customer while availing doorstep cheque collection facility shall cross the cheque and write IBAN, CNIC and mobile number of payee (in case of payment to an individual) without affecting any area of interest on the back side of cheque.

Our 24/7 call center shall call customer at registered contact number and inform name and CNIC number of courier person who shall collect cheque from customer doorstep.

## **Drop box Cheque Collection Facility**

Customers may also drop their cheques in drop box of any of our Branches (installed in the premises). All such cheques must be supported by duly filled and signed deposit slip having IBAN, CNIC and mobile number of payee along with purpose of payment. Cheque and deposit slip shall be placed in an envelope, the sealed envelope will then be dropped in the drop box.

330 Online Branches in 169 Cities





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